**DEPARTURES**
Passengers are encouraged to plan ahead and give themselves ample time to find parking, check their luggage and go through the security checkpoint. All ticketing and bag check for passengers departing to Mexico is located on the Departure (upper) Level.

**ARRIVALS**
After completing the federal inspection process, passengers exit to the International Arrivals Area in Terminal C on the Arrival (lower) Level. Global Entry is available at John Wayne Airport for pre-approved passengers. Visit www.globalentry.gov for more information.

**TRAVEL DOCUMENTS**
All U.S. citizens traveling to and from Mexico by air are required to present a valid passport or other U.S. Customs and Border Protection (CBP) approved ID. All others, including children, should present a passport and a valid visa. The U.S. Department of State offers information on international travel requirements, travel tips and country-specific information at www.travel.state.gov.

**PARKING**
Terminal parking is accessible from the Departure (upper) Level only. Valet parking is available on the Departure (upper) Level roadway between Terminals A and B, and in front of Terminal C.

**TRANSPORTATION**
Most ground transportation services pick up travelers in the Ground Transportation Center (GTC), located on the Arrival (lower) Level in the central area between the A2 and B2 Parking Structures. Within easy walking distance from all baggage claim areas, it can be reached from Terminal C by crossing the Airport roadway at the traffic light near the John Wayne Statue. Car rental pick-up and return is located on the Ground Level of the GTC. Passengers arriving in Terminal C can catch the Main Street Parking Shuttle, iShuttle, or a Yellow Cab at Column 14. The Orange County Transportation Authority (OCTA) bus stop is located on the Terminal side near Column 9. Transportation network companies (rideshare services), holding an Airport permit, are allowed to pick up curbside. They are available by reservation only.

**CONNECTING FLIGHTS**
International travelers with domestic connections must go through the federal inspection process. Travelers with checked baggage must recheck bags at the ticket counters located on the Departure (upper) Level prior to being rescreened. Boarding passes may be obtained at the ticket counters or at self-service kiosks.

**AIRLINES WITH NONSTOP SERVICE TO/FROM MEXICO:**
- SOUTHWEST AIRLINES
  www.southwest.com | 800.435.9792
- ALASKA AIRLINES
  www.alaskaair.com | 800.426.0333
- U.S. CUSTOMS AND BORDER PROTECTION
  www.cbp.gov | 877.227.5511
- TRANSPORTATION SECURITY ADMINISTRATION
  www.tsa.gov | 866.289.9673

**JOHN WAYNE AIRPORT, ORANGE COUNTY**
www.ocair.com | 949.252.5200 (Language assistance available)
THOMAS F. RILEY TERMINAL

FREE WIRELESS INTERNET ACCESS IS AVAILABLE THROUGHOUT THE CONCOURSES, LOUNGES AND CONCESSION AREAS.

ELECTRICAL OUTLETS ARE AVAILABLE IN MOST GATE AREAS BETWEEN THE BACKS OF THE PASSENGER SEATING ROWS. WORK STATIONS ARE ALSO AVAILABLE THROUGHOUT TERMINAL C GATE AREAS. THESE SERVICES ARE OFFERED AT NO COST TO TRAVELERS.

SYMBOLS LEGEND

- Information
- ATM
- Parking
- Men's Restrooms
- Pay Phones
- Valet Parking
- Women's Restrooms
- Telecommunications
- Devices for the Deaf
- Buses/Shuttles
- Family Restroom
- Airline Ticketing/Check-in
- Taxis
- Elevator
- Rental Cars
- Escalator
- Skycaps
- Stairs
- Baggage Carts
- Art Exhibition
- Baggage Claim

THOMAS F. RILEY TERMINAL
18601 AIRPORT WAY
SANTA ANA, CA 92707
WWW.OCAIR.COM

JOHNWAYNEAIRPORT
@JOHNWAYNEAIR
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18601 AIRPORT WAY
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WWW.OCAIR.COM